

March 18, 2021

Dear Mr. Cazarez,

Re: Greater Phoenix Workforce Leadership Academy

The development of a committed and competent workforce in a community is a cornerstone for successful, self-sustaining individuals and families. Professionals who teach and foster the framework for the development of these skills pave the way for one's life long success and the ability to contribute to those around them.

It is my honor and pleasure to support the nomination of Carla Snyder to participate in the Greater Phoenix Leadership Academy.

I have had the opportunity to partner with Carla in two different facets of the world of work. First I was a professional colleague of hers as she led the southwest territory for an international training company focused on "soft" skills training (sales, customer service, problem analysis, decision making) to enhance individuals competence and confident in organizations in which they were employed. She brought these training solutions to my company and was masterful in the delivery of them as well.

More importantly, once Carla received her Masters of Science in Leadership from Grand Canyon University, I asked her to teach in my Health Services Management Program, specifically course work in supervisory/management skills at Gateway Community College. As director of that discipline, I sought out an individual with a gift for teaching from real time work experience, an expertise in best practices and a compassion for the diversity of learners attending a community college. Reviews from her students were exceptional, especially in how she helped prepare them to move up in their respective careers.

Carla demonstrates servant leadership and in her current role in United Way she is deeply involved in community transformation work. I have witnessed her flourish in a team environment and also lead with innovative ideas.

Again, I highly recommend that you select Carla to join this academy.

Kindest personal regards,

*Sharon L. Luczu*

Sharon L. Luczu, RN, B.S., M.A., M.B.A

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